



Introducing
our Event
Chair:



Emma Challans
Deputy COO

#Proud2bOps

NHS
Doncaster and Bassetlaw
Teaching Hospitals
NHS Foundation Trust



Stephen
Dunn
CBE

Chief Executive

West Suffolk **NHS**
NHS Foundation Trust



Julian
Hartley

Chief Executive

The Leeds Teaching Hospitals **NHS**
NHS Trust



James
Devine

Chief Executive

NHS
Medway
NHS Foundation Trust



Hugh
Mullen

Deputy Chief
Executive

NHS
Stockport
NHS Foundation Trust



Alec
Price-
Forbes

CCIO

Better Health, Better Care, Better Value
Sustainable and Ambitious Growth



David
Berridge

Deputy Chief
Medical Officer

The Leeds Teaching Hospitals **NHS**
NHS Trust



Rowan
Procter

Executive Chief Nurse

West Suffolk **NHS**
NHS Foundation Trust



Chris
Slater

Associate Director -
Commercial & Procurement

The Leeds Teaching Hospitals **NHS**
NHS Trust



Jonathan
Gardner

Director of Strategy

NHS
Whittington Health
NHS Trust



Neville
Young

Director of Research
& Innovation

Yorksire & Harrogate
Teaching Hospitals
NHS Foundation Trust



Nick
Chambers

Associate Director
of Transformation

NHS
Medway
NHS Foundation Trust



Fiona
Littlewood

Senior Programme
Manager

NHS
Doncaster and Bassetlaw
Teaching Hospitals
NHS Foundation Trust



Stuart
MacMillan

WYAAT Scan4Safety Lead

West Yorkshire
Association of
Acute Trusts



Linda
Watts

GDE Programme Manager
& Head of Health Records

Imperial College Healthcare
NHS Trust



Partnership
Network
Events

Key Topics

The need for consistent improvement and innovation continues to present NHS organisations with complex and often competing challenges, both locally and at system level. This Healthcare Partnership Network provides senior organisational leaders with a safe space to share change experiences and emerging opportunities from across the sector.

By the end of the event, attendees will have:

- Had opportunity to directly consider the learning from a number of major clinical and operational service innovations, and how technology has contributed to sustained success
- Discussed both in plenary and local conversation format the impact of the changing digital landscape within healthcare
- Taken shared learning and reflection from the experiences of several NHS senior leaders
- Developed a broader understanding or collaborative alliance with colleagues from around the country undertaking major change schemes
- Developed stronger professional networks or reinvigorated friendships with likeminded change agents
- Developed a broader appreciation of system change architecture

DAY ONE



07:45 - 08:35 Registration



08:35 - 08:40 Chairs opening remarks



Emma
Challans

Emma Challans - Deputy COO

#Proud2bOps

NHS
Doncaster and Bassetlaw
Teaching Hospitals
NHS Foundation Trust

08:40 - 09:15 How do you know what you are doing?



Stephen
Dunn
CBE

Stephen Dunn CBE, Chief Executive at The West Suffolk NHS Foundation Trust, opens Day One with a discussion centring on how the development of technology can allow the trust's executive team to establish how well they are doing.

Stephen will explore how the digital age can help them to see how safe, effective, caring, responsive and well-led the trust is at any given time

Stephen Dunn CBE - Chief Executive

West Suffolk **NHS**
NHS Foundation Trust

09:15 - 09:40 The art of the possible – modernising and transforming health and care through technology

The Health and Care system faces unprecedented challenges and needs modernisation to be fit for purpose. We have an opportunity to embrace and harness the technology revolution to reimagine and truly transform the way health and care is delivered.

This presentation will describe the journey which University Hospitals Coventry and Warwickshire have made in developing and sharing a vision, within Coventry and Warwickshire, to become "The healthiest community in the UK". This has facilitated a new direction of travel away from siloed organisational thinking, towards intentionally redesigning the health and care landscape together. We will share our experiences to date, focusing on the challenges and ultimate benefits which we anticipate for a 10 year modernization and transformation programme, which will be enabled by the deployment of an Integrated Care Record (ICR).

Alec Price-Frobes - CCIO



Better **Health**, Better **Care**, Better **Value**
COVENTRY AND WARWICKSHIRE

Headline Sponsor Presentation

09:40 - 10:10 The key role of EDM in the journey to being paperless at the point of care



Linda
Watts



Jamie
Hall



Lisa
Harris

We will be sharing the paperless journey to date of the Imperial College Healthcare NHS Trust, with particular focus on the EDM implementation with IMMJ Systems and MediViewer.

We will cover key insights into the importance of EDM on a paper light journey, key issues the Trust wanted to address with an EDM deployment and what made IMMJ Systems and MediViewer stand out.

The Trust and IMMJ Systems will also outline the future plans for working with MediViewer to help the Trust in achieving HIMMS 7 status.

**Linda Watts - GDE Programme Manager
& Head of Health Records**



Jamie Hall - Head of Sales



Lisa Harris - COO





10:10 - 10:45 Dragons' Den - Speed Presentations



During this session, each solution partner will deliver a short pitch to the entire audience, focusing on their own product or service and how they believe it can improve a particular burden or challenge from within the healthcare system.

10:45 - 11:45 Coffee Break & Business Meetings



11:45 - 12:20 Scan4Safety: improving patient outcomes

With more pressure on the NHS than ever before, how can a shared vision of clinical, procurement and informatics staff truly improve clinical efficiency and patient outcomes, whilst ensuring a Trust becomes more cost effective?

This session will provide the opportunity to ask the panel exactly how this was achieved and what the future holds.



Stuart MacMillan



David Berridge



Chris Slater

Stuart MacMillan - WYAAT Scan4Safety Lead



SCAN4SAFETY

David Berridge - Deputy Chief Medical Officer

Chris Slater - Associate Director - Commercial & Procurement



12:20 - 12:40 Provider Presentation

12:45 - 13:05 Provider Main Room / Breakout 1 / Breakout 2

13:05 - 14:00 Networking Lunch



14:00 - 14:30 The Leeds way - how building a culture of engagement drives clinical and financial delivery

Julian will discuss the development of the Leeds way, which represents a journey of cultural transformation at Leeds Teaching Hospitals, underpinned by a focus on staff engagement and the implementation of structured quality improvement. The Leeds way is evolving into the digital Leeds way, recognising the increasing importance of digital in improving experience for both patients and staff.

Julian Hartley - Chief Executive



Julian Hartley



Partnership Network Events

14:30 - 14:50 Provider Presentation

14:55 - 15:15 Provider Main Room / Breakout 1 / Breakout 2

15:20 - 16:00 Think like a CQC assessor



“What does looking for evidence of non-compliance actually mean?”

Our inspections focus on identifying non-compliance, although where we see compliance, we will describe it to provide a balanced view when reporting our findings and judgements. For example, when we check records, we will focus on following up areas such as a lack of information about medicines, or that care plans are not being regularly reviewed.

We will always check evidence of non-compliance with other evidence, unless the evidence is so strong that it can be used on its own. For example, when we observe care being delivered, we may observe staff moving or lifting people in a way that appears to put them at risk, or that staff aren't engaging with people who use the service.

This may lead us to check staff training records and policies, to confirm our findings and inform our judgements.”

The aim of the session is to put yourselves in the shoes of a CQC assessor to help you reflect and take improvement ideas or “checking” ideas back to your organisation.

Rowan Procter - Executive Chief Nurse

West Suffolk 
NHS Foundation Trust



Rowan
Procter

16:00 - 17:15 Coffee Break & Business Meetings



17:15 - 17:40 Restoring brand credibility through empowering our workforce

James and Nick will discuss Medway's commitment to the continuous engagement of their staff and clinicians from across the Trust. Their presentation on Model Hospital engagement will include an overview of where they started and how they engaged their workforce, Model Hospital Champions and how they have set the direction for other Trusts, and case studies used in Estates to identify strategy and improvements.

There will also be a focus on continuous improvement and outcomes, with James and Nick going over several crucial elements needed to achieve this, including: background thinking and a lean management system; CI tools and a link to strategy; the number of trained individuals; improvement huddles (why, what and how); demonstrations of improvements in staff survey results; and joining it all together for continuous improvement to become business as usual.

James Devine - Chief Executive

Nick Chambers - Associate Director of Transformation


Medway
NHS Foundation Trust



James
Devine



Nick
Chambers

17:40 - 18:00 Provider Presentation





Stephen
Dunn



Julian
Hartley

18:00 - 18:35 Closing Keynote Address



We wrap up the first day with Stephen Dunn CBE, Chief Executive at West Suffolk NHS Foundation Trust, and Julian Hartley, Chief Executive at Leeds Teaching Hospitals NHS Foundation Trust, discussing different styles of leadership, and the benefits they can bring.

Both in HSJ's top four Chief Executives, both leaders of GDE sites, the pair will focus on their individual journeys, how they worked their way up to become two of the sector's leading Chief Executives, and present an overview of some major achievements on their paths to success.

Stephen Dunn - Chief Executive

West Suffolk 
NHS Foundation Trust

Julian Hartley - Chief Executive


The Leeds
Teaching Hospitals
NHS Trust

18:35 - 20:00 Hotel Check In / Free Time

20:00 - 20:15 Drinks Reception



20:15 - 22:00 Networking Dinner



DAY TWO



Emma
Challans

08:45 - 08:50 Chair reopening event

Emma Challans - Deputy COO

#Proud2bOps



Neville
Young

08:50 - 09:25 Digital Innovation in Healthcare - how to find value

Digital Innovation is often touted as the future of healthcare, something that will improve patient outcomes and save the NHS a fortune.

The truth of the matter is that there are myriad of digital healthcare innovations out there but for a lot of them, it is not clear what their true value to the healthcare system is. Despite some extravagant claims on NHS cost savings and improved patient outcomes, the challenge for digital innovators remains the same as for other health care innovators. Can they show true value to the healthcare system in a way that convinces both clinicians and procurement?

Here we discuss how the Yorkshire and Humber AHSN is supporting digital innovators and the healthcare system to demonstrate true value to the NHS in the digital space.

Neville Young - Director of Research and Innovation



Jonathan
Gardner

09:25 - 09:50 Practical lessons on integrating care

Jonathan will talk about the journey Whittington Health has been on, and continues on, to integrate care with councils, GPs, mental health, acute and community.

He will discuss case studies of practical integration on the ground, and describe how the change has been implemented. He will also cover the next steps and challenges of moving to an integrated care system balancing good governance and practical change.

Jonathan Gardner - Director of Strategy

09:55 - 10:15 Provider Main Room / Breakout I

10:15 - 11:15 Coffee Break and Business Meetings



Fiona
Littlewood

11:15 - 11:35 Developing effective patient pathways for prisoners...and associated issues

Prisoner healthcare remains a largely hidden service; but has an impact on the individual, families and wider communities. Doncaster and Bassetlaw Teaching Hospitals (DBTH) are uniquely impacted by the four male prisons in the city.

Supported by NHS England, DBTH are working with other providers, across multiple agencies, to provide improved prisoner healthcare across South Yorkshire, and are influencing how "equivalent" healthcare can be delivered in these complex environments. New ways of working, joint training and improved partner relationships are supporting the development of effective patient pathways for prisoners.

Fiona Littlewood - Senior Programme Manager

11:40 - 12:00 Provider Main Room / Breakout I



Hugh Mullen

12:00 - 12:30 Transforming Outpatient Services

In his session, Hugh will discuss outpatient services and how, with a focus on technology, redesign and improvement, they have managed to transform the way they operate, and in turn the results they achieve.

He will also provide an overview on Stockport NHS Foundation Trust's goals for the year and how they are looking to reach them.'

Hugh Mullen - Deputy Chief Executive



Emma Challans

12:30 - 13:00 How do you like your tea?



How do we lead in the transformation of services and are we effective in our obsession and quest to make a difference to patients, colleagues and partners?

I would like to share and stimulate your thinking, understanding and reflections of how you and your colleagues choose to lead in your organisation and how successful this has been. To be curious in how we measure effective leadership, what is value adding and the different dynamics and styles people adopt. So, the question is...how do you like your tea?

Emma Challans - Deputy COO

#Proud2bOps



Emma Challans

13:00 - 13:10 Chairs Closing Remarks



Emma Challans - Deputy COO



13:10 - 14:00 Lunch



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